

**How can I get started?**

It's simple. Read the consent form, sign and return the authorization form. If you have business accounts with us we recommend that you call your Business Banker directly or call 1-800-980-9277 to discuss customizing your account.

**What is the cost for this service?**

There will be no additional charges for this service, but we do recommend you read the consent form for further details.

**Can I sign up if I don't currently have Premier Online Banking?**

Yes. You are not required to have our Premier Online Banking in order to receive your information electronically. However, don't hesitate to contact us if you would like to sign up for our Premier Online Banking 1-800-980-9277 or sign up online at <https://www.securantbank.com/Personal/forms/formob1.asp>. For business account registration, please contact your Business Banker directly.

**Can I sign up if I am a business customer?**

Yes. You can sign up to receive this service, even as a business customer. We do ask that you contact your Business Banker directly or call us 1-800-980-9277 so we can assist you in customizing this product to meet your needs. There will be some special considerations during your registration that we are pleased to guide you through.

**Will I still receive check images for my account?**

Yes. You will still continue to receive the check images plus you will now have the added convenience of storing the images in your computer or printing them for your files.

**Will my information be safe?**

Your information travels encrypted on the internet, and upon its arrival to your computer, requires a password for opening. Your information is as safe as your computer is. Be sure to keep your password a secret. Do not store it or write it down where someone will have access to it. Your password will be sent to you by mail upon registration, as a built-in security measure.

**What type of software will I be required to have?**

The only requirement will be that you have Adobe Acrobat 6.0. This is a free download available at [www.adobe.com](http://www.adobe.com), and simply follow the download instructions.

**How will I know you have the right email?**

The email address provided on your authorization will be sent a test email. If the test email comes back returned we will notify you immediately by phone. Once we have received your authorization and confirmed your email account, your confidential password will be delivered to your mailing address in 3 to 5 business days. If you do not receive your password, please call us at 1-800-980-9277 to verify that we have received your sign-up authorization.

**Do I have to receive all 3 "e" services?**

It is an all for one package, but remember it's fast, easy, efficient and electronic. Both eNotices and eAnnouncements will provide you information that will help save you money and maximize your earnings.